

TOTAL CARE PRO

Personalized Support Beyond the Basics for Sales Reps

Have Access To Experts

At Core Elements, we recognize the vital role technology plays in both your professional and personal life. As technology rapidly advances, staying up to date with devices, systems, and applications becomes essential. Additionally, when issues arise that disrupt your daily business, having access to expert resources is indispensable.

Upgrade To Total Care Pro

Our Total Care service plan is designed to provide you with comprehensive support and services tailored to keep your technology running smoothly, securely, and efficiently on the road, office, or showroom. Whether you're a busy professional or a sales contractor, we've got you covered. Our industry-savvy experts provide quick and proficient support, tailored to your specific business needs and technologies. ***This not only saves you time but also offers valuable insights and perspectives.***

Having knowledge and skills alone isn't valuable without a dedication to service. Many technology services excel in expertise but lack empathy or a genuine connection with their customers. At Core Elements, we prioritize our customer relationships. We know your business – from devices to applications to shows – and developed this service offering with your specific needs and challenges in mind.

GET STARTED TODAY!



Benefits Of Total Care Pro:

- **Access to Industry Experts:** Ability to leverage the expertise provides a competitive advantage increasing your satisfaction and productivity
- **Increased Productivity:** Minimize downtime and keep you focus on core sales tasks
- **Enhanced Security:** Protect your valuable data from cyber threats
- **Managing Device Costs:** Eliminate the need to engage public establishments only looking to upsell and avoiding the high cost of reactive repairs
- **Peace of Mind:** Gain confidence knowing you are in good hands with a leading industry services provider enabling you to focus on running your business

We take a managed, proactive approach, so you can focus on what matters most - running your daily business. Our Services include:



Device Setup and Optimization

We'll assist you in setting up new devices, configuring settings, and optimizing performance for seamless operation. Whether it's a smartphone, tablet, or laptop we ensure that everything works together seamlessly to simplify your life.



Tech Support and Troubleshooting

Encounter a technical glitch or need assistance with software issues? Our dedicated support team provides prompt assistance and resolve any technical challenges. From software updates to connectivity issues, we've got you covered.



Proactive Maintenance

We don't wait for problems to arise. We centrally monitor your registered device(s), identify potential issues, and take corrective action before they disrupt your workflow.



Performance Optimization

Is your device running slow? Our performance optimization services include disk cleanup, system tune-ups, and software optimization to enhance speed and efficiency, ensuring that your devices run smoothly at all times.



Security Management

Protecting your digital assets and personal information is paramount. Our security solution includes antivirus software installation and setup along with regular security audits to safeguard your devices and data from online threats. We help keep you safe behind the scenes, so you can focus on your business more and less on maintenance and viruses.



Data Backup and Recovery

Never worry about losing your valuable data again. We'll set up an automated backup solution to ensure that your files, photos, and documents are securely backed up to the cloud. In the unfortunate event of data loss or disaster, our recovery experts will work to quickly restore your systems while minimizing downtime.



Internet Connectivity Assistance

Support for internet connectivity in your home office and on the road. We review the setup and make recommendations on necessary changes for your laptop and other devices to ensure optimal speed and reliability.



Consulting

Whenever we collaborate, our goal is to enhance your awareness and knowledge. Our commitment is to guide you in safeguarding your investments while ensuring they align with your business objectives. We aim to empower you to fully utilize your devices and applications.

CONTACT US TODAY!

With our Total Care Technology Services Offering, you can enjoy peace of mind knowing that your technological needs are in expert hands. Experience the convenience, reliability, and efficiency that come with industry tech support tailored to your business. Let us handle the tech, so you can focus on what matters most to you.

GET STARTED TODAY!